How to register in the app "Eltern KitaKids"

Important:

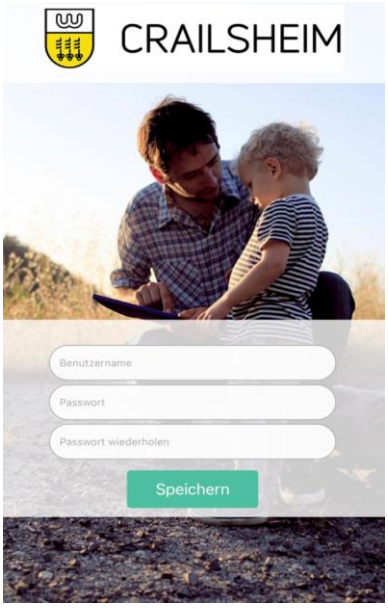
- All parents are required to download the app and register with their own email address.
- All parents must sign the contract in the app.

Step 1: Invitation via Email

- You will first receive an email confirming a daycare placement (Subject: Platzzusage städtische Kita).
- Then, check your email inbox for the invitation to the "Eltern Kita Kids" parent app (Subject: Einladung für die Eltern-App).
- Note: The email may also end up in the spam or trash folder!
- Click on the link: " Klicken Sie hier, um sich zu registrieren."
- Important: You will receive a welcome email every seven days until you have registered. You can only use the latest link.
- If you encounter any issues, contact us at: kita@crailsheim.de.

Step 2: Registration via Browser

- Open the link in any web browser.
- Enter your desired username:
  - Between 3 and 50 characters
  - Only letters and numbers
  - No special characters (ä, ö, ü) or spaces
- Set a password.
- Repeat the password in the corresponding field.
- Click "Save."
- Tip: It is recommended to save your login details or write them down for future reference.

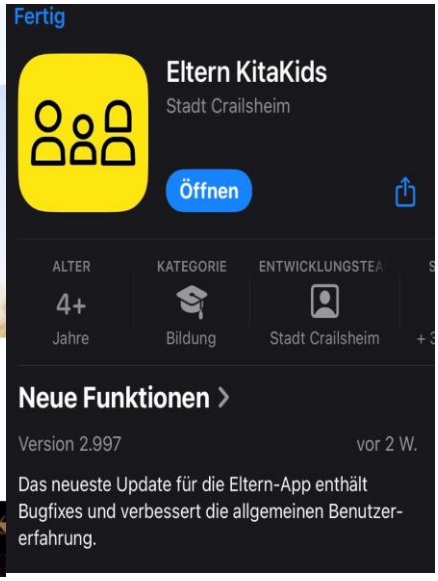


Step 3: Entering the Activation Code

- You will receive an SMS with an six-digit activation code from Crailsheim. Enter this code (e.g., 293033) in the designated field.
- For a foreign phone number, the country code (+) must be entered correctly. If you experience issues, contact kita@crailsheim.de.
- If you entered an incorrect number, please also contact kita@crailsheim.de.

Step 4: Downloading the App

- After entering the activation code, click the "Next" button.
- Then press "Download" and download the "Eltern KitaKids" app.



Step 5: Logging into the App

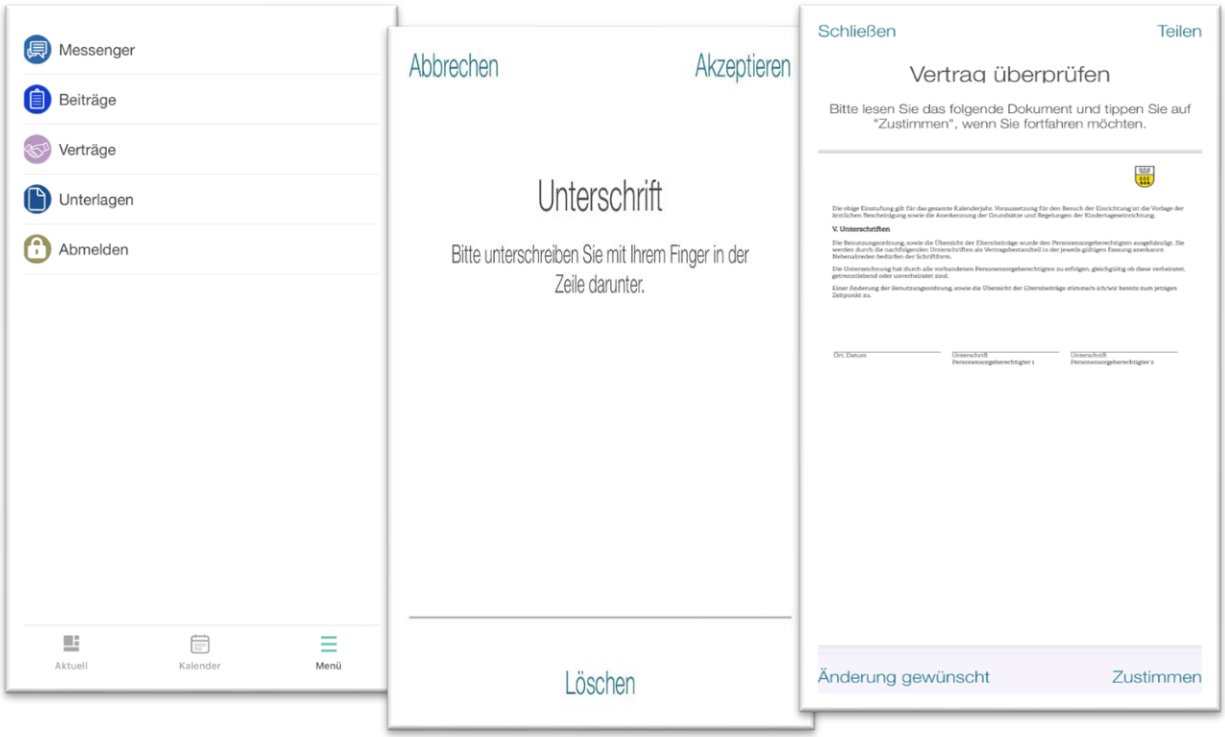
- Open the app and enter your username and password again.
- Enter the new activation code that you received via SMS in the pop-up window.
- If you did not receive a code, click "Resend activation code via email."
- Enter the code and click "Activate."

Step 6: Face ID (Optional)

- If you click "Yes," you can use Face ID for faster login.
- If you click "No," you choose not to use Face ID.

Step 7: Terms of Use

- Read and accept the terms of use.

Step 8: Signing the Contract

- Go to the "Contracts" menu and click on "New Contracts/Contracts."
- Check whether the entered data is correct.
- If not, contact kita@crailsheim.de.
- Click "Start contract signing."
- Click "Agree" and sign the contract.